

Online Student Support Services

Student support services have gone remote!

We are still here to help you, even though San Diego Miramar College has transitioned to an online environment. Our counselors, staff and administrators are working **remotely** to support our students. Check the links below for more information about our online services. You can email your questions, schedule an online appointment, or view the workshops, materials and tutorials available for each office.

Stay up to date on the latest COVID-19 related news

Miramar College: https://www.sdmiramar.edu/covid-info

San Diego Community College District: https://www.sdccd.edu/coronavirus/

Office/Program	How to Contact – webpage, email, Canvas, Social Media, etc.
Accounting	Website: https://www.sdmiramar.edu/campus/accounting
	Email: mmaracctg@SDCCD.edu
Admissions and Records	Website: http://sdmiramar.edu/campus/admissions
	Email: miraadm@sdccd.edu
Bookstore	Website: https://www.bookstore.sdccd.edu/miramar/
	Email: mirabook@sdccd.edu
Counseling	Website: http://sdmiramar.edu/campus/counseling
	Email: miracoun@sdccd.edu
Career Services	Website: http://www.sdmiramar.edu/campus/careerservices
	Email: mirajobs@sdccd.edu
	Canvas: https://sdccd.instructure.com/enroll/RW4EH8
Dreamers	Website: http://sdmiramar.edu/campus/dreamers-support-services
	Email: miradreamers@sdccd.edu
	Social Media: https://www.facebook.com/MiramarDreamerSupportProgram
EOPS, CARE, NextUp and	Website: http://sdmiramar.edu/campus/eops
CalWORKs	Email: miraeops@sdccd.edu
	Remote Appointment Request

Financial Aid	Website: http://sdmiramar.edu/campus/financial-aid Email: miraaid@sdccd.edu
International Students	Website: http://sdmiramar.edu/campus/international-students Email: miraadm@sdccd.edu
Library	Website: http://sdmiramar.edu/library/ Voicemail: 619-388-7310
Outreach and School Relations (prospective and new students)	Website: https://www.sdmiramar.edu/campus/outreach Email: miraoutreach@sdccd.edu Social media: https://www.instagram.com/miramaroutreach/ Virtual campus tour: https://www.youvisit.com/tour/sdmiramar
Promise Program	Website: http://sdmiramar.edu/campus/promise Email: sdpromisemiramar@sdccd.edu Social media: https://www.instagram.com/sdpromise_miramar/
Student Health, including Mental Health	Website: http://sdmiramar.edu/campus/healthcenter Email: miramarhsa@sdccd.edu Mental Health Canvas: https://sdccd.instructure.com/enroll/8Y7966 Physical Health Canvas: https://sdccd.instructure.com/enroll/BBKDKY Tele-medicine available M-TH 9- 3pm, and Fridays 9-1pm Call (619) 388-7881
Tutoring: Academic Success Center Math Lab Writing, English Language Lab	Websites: https://sdmiramar.edu/campus/asc https://sdmiramar.edu/campus/well Email: miramarasc@sdccd.edu ASC Canvas: https://sdccd.instructure.com/enroll/7H4HYN WELL Canvas: https://sdccd.instructure.com/enroll/GXXRMJ

Transfer Center	Website: http://sdmiramar.edu/campus/transfer Email: miratran@sdccd.edu
	Canvas: https://sdccd.instructure.com/enroll/F7T3CB Social Media: https://www.facebook.com/SanDiegoMiramarCollegeTChttps://twitter.com/SDMiramarTC
Veterans	Website: http://sdmiramar.edu/campus/veterans Email: MiramarVeterans@sdccd.edu

Grading Options Due to COVID-19 Public Health Emergency

Are you thinking about dropping your classes, switching to Pass/No Pass, or taking and Incomplete?

We want to help you make the best decision for both your immediate needs and long-term academic goals. Please contact a counselor in either the <u>Counseling Office</u> or in your special program (DSPS, EOPS, etc.) for assistance in making this important decision.

Community Resources

Technology Resources

Free and reduced cost	https://shop.collegebuys.org/articles/calconnects_landing.htm
internet	
	Free Spectrum broadband and WiFi access for 60 days in home with K-12 and/or college
	students that don't have an existing Spectrum service level up to 100 Mbps. Installation
	fees will be waived for new student households and the company said those interested
	should call 1-844-488-8395.
	https://corporate.charter.com/newsroom/charter-to-offer-free-access-to-spectrum-
	broadband-and-wifi-for-60-days-for-new-K12-and-college-student-households-and-
	<u>more</u>
	California Connects California Community Colleges students are eligible for this mobile
	hotspot service, powered by Sprint, which offers nationwide 4G LTE connectivity and
	allows users to connect up to 10 WiFi enabled devices for up to 10 hours on a single charge
	Link: https://foundationccc.org/What-We-Do/Student-Success/California-Connects
	Comcast offers 2 free months to Internet service for users:
	Link: https://www.internetessentials.com/covid19
	https://corporate.comcast.com/covid-19
	Xfinity WiFi Public Hotspots
	UPDATE: Until further notice, all Xfinity WiFi Public Hotspots are now open to everyone
	on the "xfinitywifi" SSID. Public hotspots can be found in small/medium businesses and
	outdoors in commercial areas. Non-Xfinity subscribers need to accept Terms and
	Conditions to access the network and repeat when requested to continue to receive
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	free unlimited access. Please refer to the map below for available public hotspots.
	Free Hotpots: https://wifi.xfinity.com/
Laptops	https://www.sdmiramar.edu/covid-info/laptop
Εάριορο	Treeps.// www.sarmamar.eda/covid into/taptop
Software for disability	Freedom Science is offering Jaws, ZoomText and Fusion for free for personal home
support	computers until June 30th. Link: https://www.freedomscientific.com

Resources for Basic Needs

CalFresh (SNAP)	If your income is impacted due to the COVID-19, you could be eligible for CalFresh (SNAP). To learn more and apply for CalFresh go to: https://students.getcalfresh.org/
	(comment and apply to comment
Food Pantries	San Diego Food Bank For your local distribution site, call (866) 350-FOOD (3663) or visit www.sandiegofoodbank.org Distribution site closest to Miramar College:
	Feeding San Diego For your local distribution site, call (858) 452-3663 or email info@feedingsandiego.org. Here are some that are closest to Miramar College: The Community Food Connection Phone: (858) 751-4613 14047 Twin Peaks Road Poway, CA 92064 Hours: M, W, and F 3pm-6pm Unions United/Labor Participation Phone: (858) 492-2000 4699 Murphy Canyon Road San Diego, CA 92123 Hours: M-F, 8am-4:30pm
Housing Resources, Homeless Shelters	San Diego Shelter Bed Availability https://my211.force.com/OpenBeds San Diego Housing Commission https://www.sdhc.org/housing-opportunities/help-with-your-rent/ San Diego County Housing and Community Development Resources https://www.sandiegocounty.gov/content/sdc/sdhcd/
Resources for K-12 students and their parents	Information on distance learning, food services and computers for San Diego USD students https://sites.google.com/sandi.net/covid19 Information for Poway USD students https://www.powayusd.com/en-US/Departments/Student-Support-Services/Raising-Awareness/Coronavirus San Diego Children's Fund http://www.sandiegoforeverychild.org/covid19/

	Parents with kids and teens 18 years old and under can use the USDA Meals 4 Kids mapping tool to find sites near them where they can pick up free nutritious meals and snacks. To maintain social distancing, kids and teens may take their meal home to eat.
Suicide Prevention	Calls to suicide hotlines across the country have increased during the coronavirus pandemic. We encourage everyone in need to reach out for help. The California Youth Crisis line runs 24 hours a day, seven days a week: (800) 843-5200.
	The <u>National Suicide Prevention Lifeline</u> provides confidential assistance to anyone in crisis and their loved ones through a live chat and free 24-hour hotline at (800) 273-8255. You can also text the Crisis Text Line at 741741.
Domestic Violence, Sexual Assault	Sexual Assault/Intimate Partner Violence Crisis Line & Referral (Available 7 days a week/24 hours a week) 1-888-385 4657 Center for Community Solutions: https://www.ccssd.org/

The EOPS office is also maintaining an <u>ongoing list of resources</u> related to COVID-19 emergency, including food, parenting resources, diaper distributions, healthcare resources and more.